

# EnerVista Viewpoint Engineer

## Revision 3.30 Release Notes

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### Release Summary

GE Multilin issues the EnerVista Viewpoint Engineer 3.30 release. Highlights of this release include:

- Support Universal Relay (UR) Firmware Release 5.60
- Enhancement to EnerVista Engineer COMTRADE Viewer

### Summary

- Date of release: **August 8th, 2008**
- EnerVista Viewpoint Engineer Revision: 3.30

In the following enhancement descriptions, a revision category letter is placed to the left of the description. Please refer to the Appendix at the end of this document for a description of the categories displayed.

## Enhancements

### **E EnerVista Viewpoint Engineer**

EnerVista Viewpoint Engineer version 3.30 has been enhanced to support all functionality of the Universal Relay (UR) family release 5.60

### **E EnerVista Viewpoint Engineer COMTRADE Viewer**

Prior to EnerVista Viewpoint Engineer version 3.30, the COMTRADE viewer would reverse the values when the user selected between primary and secondary values. In EnerVista Viewpoint Engineer version 3.30 this issue has been corrected to ensure all values are reported accurately.

## Upgrade paths

Customers are able to upgrade their version on Viewpoint Engineer to take advantage of the latest developments and feature enhancements. Following the upgrade path below that fits your scenario will allow for upgrading the software on your computer.

### Currently have EnerVista Viewpoint Engineer installed on a computer that **DOES NOT** have Internet access

In order to upgrade to the latest version of EnerVista Viewpoint Engineer, you must be within your upgrade period, or purchase an upgrade package.

Install the new 3.30 version of EnerVista Viewpoint Engineer and copy the following information that is posted on your screen once the installation is complete: **Old MID Code, Old SITE Code, New MID Code, New Site Code.**

On a computer that is connected to the Internet, access the GE Multilin License Manager at the following link:

<http://pm.geindustrial.com/SWMgr/evpcustomerlogin.asp>

In the bottom section of the screen that is labeled "Upgrade Software", enter the **OLD MID** and **OLD Site** codes that were provided earlier. When completed, press the **Login** button.

**Upgrade Software (Note: Enter the MID and Site Code of [old software](#)):**

<b>MID</b>	<input type="text"/>
<b>Site Code</b>	<input type="text"/>
<a href="#">What is my MID and Site Code?</a>	
<input type="button" value="LOGIN"/> <input type="button" value="CLEAR"/>	

Once logged in, select the **Check Upgrades** button. This will provide a list of all software licenses that have upgrades available. Select the **Upgrade** button located beside the EnerVista Viewpoint Engineer license.

You will again be asked to enter in the MID and SITE code from your computer. Entering this information will generate a new unlock code.

Go back to the computer that has the new 3.30 version of EnerVista Viewpoint Engineer installed on it and enter in the Unlock Code in the field that is provided. Press the **Unlock** button to proceed with using the new version of Viewpoint Monitoring.

### Change categories

This document uses the following categories to classify the changes.

**Table 1: Revision categories**

Code	Category	Comments
N	New feature	A separate feature added to the relay. Changes to existing features even if they significantly expand the functionality are not in this category
G	Change	A neutral change that does not bring any new value and is not correcting any known problem
E	Enhancement	Modification of an existing feature bringing extra value to the application
D	Changed, incomplete or false faceplate indications	Changes to, or problems with text messages, LEDs and user pushbuttons
R	Changed, incomplete or false relay records	Changes to, or problems with relay records (oscillography, demand, fault reports, etc.)
C	Protocols and communications	Changes to, or problems with protocols or communication features
M	Metering	Metering out of specification or other metering problems
P	Protection out of specification	Protection operates correctly but does not meet published specifications (example: delayed trip)
U	Unavailability of protection	Protection not available in a self-demonstrating way so that corrective actions could be taken immediately
H	Hidden failure to trip	Protection may not operate when it should
F	False trip	Protection may operate when it should not
B	Unexpected restart	Relay restarts unexpectedly

The revision category letter is placed to the left of the change description.

### GE Multilin technical support

GE Multilin contact information and call center for product support is shown below:

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